# MarCom Awards 2021

Category: 264. E-Newsletter (Internal)

## Situation and action statement

Over the past decade, Wipfli has experienced dramatic growth and has evolved from a mid-sized accounting firm to a top-20 firm that derives 40% of its business from consultative services in a variety of industries and practices.

In 2020, the firm launched a new brand identity, transitioned to Microsoft Teams and hired a new internal communications team to modernize the communications plan and strategy. The team redesigned the Intranet (see our submission in that category) and aligned the weekly newsletter – the Wipfli Weekly – with the new branding and Intranet strategy.

The remaining pages show the following:

- 1. The newsletter before any changes were made
- 2. The first redesign to bring in brand standards and add some strategic thinking to the publication
- 3. The final product designed to deepen our brand alignment and to drive employees to the new Intranet.
- 4. A screenshot of the new Intranet to show the alignment between the two employee communications.

The newsletter is delivered in Outlook today but is designed to be shared in a companywide Teams channel as soon as Microsoft releases an upgrade that's in the road map for early 2022.

WIPFLI

## The newsletter prior to any changes

There were no set categories; they changed from week to week. The top graphic and the font were unrelated to any Wipfli branding. "Insite" refers to the name of Wipfli's intranet and reflects old branding.



#### M&A announcement

 In last Friday's special edition of <u>The Link</u>, Kurt Gresens announced that Portland, Maine-based consulting firm Tidestone Solutions joined Wipfli.

#### COVID-19 updates and resources

- Kurt's <u>video message</u> last week addressed the Pandemic Response Check-In results and shared some encouraging words. (WFA: Click <u>here</u>.)
- A <u>new emergency offerings</u> resource page has been created to help you guide your clients through the pandemic. You can find this page by clicking "COVID-19" on the top banner of Insite and finding "Emergency Offerings."

## Open Enrollment

 An upcoming <u>Open Enrollment</u> period for supplemental life insurance will be held from Wednesday, May 20 through Wednesday, June 10, 2020, with benefits effective July 1.

#### Firm news

- As the firmwide move from Skype to Teams approaches, <u>here</u> is an update on training dates, timing for the rollout and what to expect.
- Click <u>here</u> to see the top features of the new D365 2020 Wave 1 release applied last Friday. Note: The web UI (Sales & CRoPs) was not be impacted by the update.
- Wipfli Financial Insight investment letter: During challenging times, commitment gets tested.

## Professional development

- Monday Morning Leadership <u>discusses</u> how feeding your brain daily with the right things can boost your energy, happiness and motivation. (WFA: Click <u>here</u>).
- Strengthen your Core <u>learn</u> what it means to be exploratory and how curiosity can benefit you.
- The Outward Mindset Work From Home Series is a compilation of short videos sharing how Wipfli
  associates are using an outward mindset to get through these ever-changing times. Search for videos
  using #outwardmindsetWFHseries on <u>Vammer</u> or find them on Talent Development's <u>Stream</u> channel.
- If you missed last week's #CultivatingConnections on Yammer, <u>check out</u> this summary. These
  resources have been curated by our Talent Strategy team to examine topics like leadership development,
  performance coaching, personal well-being, inspirational stories and working from home.

## The first iterative change

The header graphic aligns with Wipfli's brand identity and incorporates the new logo. We introduced set categories to help associates quickly skim the news for things that matter to them.



## Firm news

- Reminder: You have until this Friday to <u>submit your questions</u> for the May 5 quarterly firmwide meeting. This is your chance to have your voice heard.
- I3T is restricting access to D365 notes and activities to protect data entered through the Tax Hub, Service Hub and ITSM Service Desk. Click <u>here</u> to learn more on how this will impact your D365 experience.
- A planned network outage is scheduled for April 24, 9 p.m. to April 25, 2 a.m. CST. Here
  are the Wipfli applications that will be <u>unavailable during that time</u>.

## Thought leadership from the firm

 As we hit the one-year anniversary of the market trough of 2020, WFA CIO Rafia Hasan takes a stab at answering a question on many investors' minds: <u>Will inflation rise in 2021</u>?

## Firm culture

- · Women of Wipfli invites you to sign up for:
  - · Poker Powher choose between a national event on April 22 or May 26.
  - <u>Conversation Circles</u> the remainder of April will focus on generational communication.
  - Check out their Insite page regularly for new content and more events!
- Biplob Deb is a seasoned tax pro with a knack for breaking down complex tax laws and applying them to clients' specific situations. Get to know him in our <u>Associate Spotlight</u>.
- While we continue to explore ways to feature and welcome associates, you might see some new faces on Yammer: Take a minute to meet <u>our 2021 interns</u>!

## Learning and development opportunities

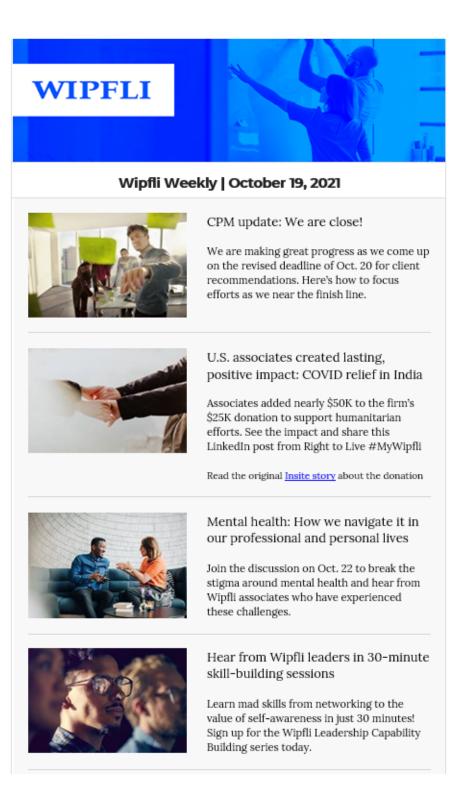
- The first two sessions of SkillUP Wipfli: Presentation Advantage are now filled. Click <u>here</u> to join the waitlist and you'll be notified via email when new session dates are launched.
- Monday Morning Leadership: Great leaders know that humility and an open mind are key to innovation. Here are 7 things you can do to keep your mind open and curious (Wipfli/WFA).

## Wipfli in the media

 Partner Dan Pichler received the <u>Faith That Works</u> award from the Catholic Diocese of Green Bay: "What's worked for me all these years is to be the person who I am. My faith has always been a part of that."

## The current Wipfli Weekly (upper section)

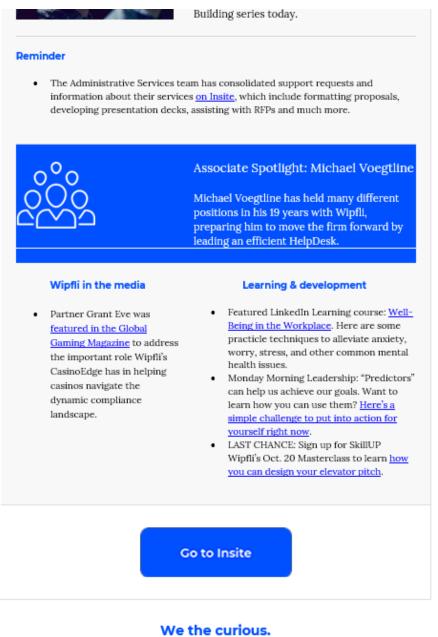
This iteration strengthens brand identity, including our fonts, and is visually aligned with our Intranet. We've reduced content to 4 main stories per week; each story is hotlinked to drive readers to the Intranet for news. We've seen a 100% increase in clicks to the Intranet as a result of the new Wipfli Weekly.



## The current Wipfli Weekly (lower section)

We've added a "reminders" section for things that have already received coverage but need an additional plug. We started doing weekly associate profiles on the Intranet and we feature them in this section.

The firm strongly supports learning and development, so upcoming opportunities are detailed here along with links to external stories and thought leadership from Wipfli associates.



Get the SharePoint Mobile App

Stories link to Insite; we added the button for an additional CTA.

"We the curious" is our brand statement and we include a CTA to encourage associates to move to mobile with their Intranet experience.

This shows the entire Wipfli Weekly alongside screenshots of our Intranet to illustrate how they align.

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Fall and winter 2021 Outward Mindset workshops

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See all

What sets us apart fro September 16

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