Material-- and ABM.

ABM Industries "EV Answers" Campaign

Promotion/Marketing Materials





MarCom Awards 2023

Category: Strategic Communications - Marketing/Promotion Campaign Subcategory: 106c - Promotion/Marketing Materials Campaign

Opportunity

Parking facility managers were not fully prepared for the current electric vehicle ("EV") wave, and few decision-makers knew ABM as the #1 commercial installer of EV chargers. ABM called on Material to position the brand as the answer to any EV need. The objectives were to:

- 1. Position ABM as a valuable, turnkey EV solution.
- 2. Build greater awareness as an EV hardware and software provider.
- 3. Grow awareness through website visits and onsite content consumption.
- 4. Develop lead generation and engagement.

Client Solution

- All-new microsite showcasing ABM's offerings and thought leadership with resources and links to more in-depth responses.
- Utilize programmatic, trade publications, paid search and paid social to drive promotional materials.
- **Promote ABM EV capabilities**, from assessment and consult to design, build, install and service.
- Robust email campaign and CRM nurture stream across commercial real estate, aviation, higher education, hotels and resorts, sports and entertainment, and healthcare.
- **Position messaging to instill trust**, build awareness and create a sense of urgency to act now.

Client Success

Our comprehensive marketing effort resulted in:

- \$6.1M pipeline from 39 influenced opportunities (open/won).
- 9 converted opportunities.
- 1.4MM impressions 81% from programmatic and trade publications.
- 6.32% increase in CRM open rate.
- 80% of landing page visits came from paid search and trade publications.
- Improved performance of form fills and MQLs:
 - 48% of MQLs derived from paid search.

Material--

Campaign Landing Page | Homepage

See the full 'EV Answers' Landing Page Experience here

ABM.

Expert answers to every EV question

The EV revolution is coming, and preparing for it is a massive undertaking. Trust ABM to lead your facility to EV profitability.



Hardware & Software Programs & Packages Case Study 19999994

Campaign Landing Page | Hardware & Software

ABM

Proven EV hardware and software

ABM develops and installs its own world-class EV charging technology. And we work with you, your facility and your goals to implement only the best-fitting EV solutions.

DOWNLOAD TECH GUIDE

ASK ABM



What's inside ABM's EV charging hardware?

Campaign Landing Page | Programs & Packages



Turnkey pricing for EV charging solutions

No matter which road to EV implementation you take, ABM provides various charging packages to suit every facility and price range.

Plus, in addition to the hardware and software itself, the cost always includes two years of standard warranty, one year of cloud network and one year of preventive maintenance on every new installation.

DOWNLOAD PRICING GUIDE

Proven preventative maintenance programs

ABM offers through-life support to ensure the health and efficiency of your entire EV charging network. Our experts help you stay ahead of unforeseen outages and issues with a wide range of support that's always customized to your facility.

	One planned maintenance event annually	 Fixed price service for commissioning (dependent on geographic location)
Silver Plan	 Additional maintenance visits may be added upon request 	ABM eMobility asset service and maintenance

Campaign Landing Page | Case Study

ABM

Case Study: LAWA

ABM helped propel the Los Angeles World Airports (LAWA) EV charging offerings so far forward that LAX now stands as the largest EV installation in the United States.

WATCH VIDEO

DOWNLOAD CASE STUDY

Hardware & Software Programs & Packages Case Study

ABM.com 7

Making EV charging effortless at the world's fifth-busiest airport

LAX is famous for moving millions of people, and its landside parking operations needed a future-forward EV charging solution and pricing strategy that could flex to meet the needs of its travelers today, and for years to come.



Gated Content Pages | Tech Guide & Case Study

ABM

Download now

The detailed EV answers you need. Tech specs and product data sheets for our proven EV hardware and software. Financing and funding structures. Preventative maintenance packages. All here to support you every step of the way. Get our EV tech guide now to see exactly how.



123

First Name: *	Last Name: *	
Email Address: *	Phone Number: *	
Company Name:*	Country: *	
	United States	

DOWNLOAD

At ABM, we take the protection of your personal data seriously. As a matter of policy ABM does not sell your personal data. Prior to the submission of your personal data, please visit our privacy policy.

ABM				
ADIVI.	Industries	Careers	Team Members	Follow Us
	Services	About	Investors	f ⊻ in
	Resources	Contact	Parking Customers	
	Locations	California Consumers Notice	Supplier Code of Conduct	
		Employee Privacy Notice English	Employee Privacy Notice Spanish	

best practices from ABM.

ABM (hYSE: ABM) is a leading provider of facility solutions. ABM's comprehensive capabilities include junktorial, electrical & lighting, energy solutions, facilities engineering. HYAC & mechanical, landscape & turf, mission critical solutions and parking provided inforught stand-adience integrated solutions. ABM provides costom facility solutions in utawa, suburban and rural rares for the stand-adience integrated solutions. ABM provides costom facility solutions in utawa, suburban and rural rares for the stand-adience integrated solutions. ABM provides costom facility solutions in utawa, suburban and rural rares for the integrated solutions. ABM provides costom facility solutions in utawa, suburban and rural rares for the integrated solutions. AbM provides costom facility solutions in utawa, suburban and rural rares for the integrated solutions. Adv provides costom facility solutions in utawa, suburban and rural rares for the integrated solutions. Adv provides costom facility is solutionary, suburban and rural rares for the integrated solutions in utawa, which persets throught is suburbane, suburban facility and rural rares.

ABM is an EOE [Minority / Female / Veteran / Disability / Gender Identity / Sexual Orientation) and is committed to working with and providing reasonable accommodation to individuals with disabilities. If you have a disability and need assistance in completing the employment application, please call 888-328-8606. We will provide you with assistance and make a determination on your request for reasonable accommodation on a case-by-case basis.

© ABM 2023. All Rights Reserved. Privacy Policy | Terms Of Use

ABM

Download now

Learn how ABM made EV charging effortless at LAX, the world's fifth-busiest airport. With over 1,200 charging stations, this is not only the largest EV installation in the U.S., but we completely monetized each unit of the EV infrastructure. Get our case study to see how we made it happen.



First Name: *	Last Name: *	
Email Address: *	Phone Number: *	
Company Name:*	Country: *	
	United States	-

Yes, I'd like to receive facility management trends and best practices from ABM.

DOWNLOAD

At ABM, we take the protection of your personal data seriously. As a matter of policy ABM does not sell your personal data. Prior to the submission of your personal data, please visit our **privacy policy**.

АВМ

Industries	Careers	Team Members	Foll	ow Us	
Services	About	Investors	÷	9	0
Resources	Contact	Parking Customers			
Locations	California Consumers Notice	Supplier Code of Conduct			
	Employee Privacy Notice English	Employee Privacy Notice Spanish			

ABM is an EOE (Minority / Female / Veteran / Disability / Gender Identity / Sexual Orientation) and is committed to working with and providing reasonable accommodation to individuals with disabilities. If you have a disability and need assistance in completing the employment application, please call 888-328-8606. We will provide you with assistance and make a determination on your request for reasonable accommodation on a case-by-case basis.

© ABM 2023. All Rights Reserved. Privacy Policy | Terms Of Use

Gated Content-Downloadable | EV OS Software Sales Sheet



EV OS Platform Features & Benefits

Overview

ABM EV OS is a versatile, cloud-based operating platform that can run a single charging station or a network of charging stations across multiple locations. Utilizing smart algorithms and intelligent monitoring, the software balances electrical usage, optimizes available power usage and protects local electrical systems from overloading. ABM EV OS also offers flexible implementation options to suit your ideal number of chargers.

Core Services

- Remote operation management that is scalable and brings a single charging site or entire charging network into focus on a single platform
- Easy access information management includes the location and pictures of each charging site
- Comprehensive reporting with automatic peak-hour pricing and cost optimization
- Automatic infrastructure diagnostics that reduce downtime and enhance visibility to ABM service and maintenance teams

Microservice Library

* An ever-expanding library of microservices and timely custom implementation that can fit any business needs

Building Value

Energy management, enablement, and promotion features to
 optimize operation

Advanced Services

- Customizable solution for business and charging network operators of any size
- Build your own charging ecosystem through API integrations including rewards programs, building entry badges and parking systems

Features & Benefits



A self-manageable code for free, app-less EV charging that can be offered to guests, customers, or VIPs
 Attract more EV driving guests and visitors with this premium, eco-friendly amenity

Key Features

 Control charging access by changing the Access Code as needed

Access Code

- Benefits
- s Code

 Use this Access Code just like a Wi-Fi password

 Offer it to everyone or save it for VIPs
- Once customers receive their Access Code, they can charge their vehicle without signing up for apps or memberships
 Review analytics to plan future operations
 - p for apps

CRM | Email



Here's your EV roadmap. We drew it just for you.

[NAME/So], facilities of all sizes trust ABM for EV charging. Curious why? It's because we provide:

- Simple answers to complex EV questions
- A custom, consultative approach
- The scale and breadth to deliver our own cost-effective EV chargers and software

All to serve your community, your objectives and your bottom line.

EV infrastructure made to plug, play and drive away

ABM

[NAME/So], ever wondered why EV charging is so complex? Us, too—which is why we fixed it.

ABM's unified EV charging hardware and software system makes implementation at your facility easy. And our simplified packages help you get the power flowing quickly and reliably.

With over a decade of experience—and more than 20,000 charging ports installed—ABM is the leading commercial installer of EV chargers in the U.S.

GET EV ANSWERS

GET EV ANSWERS

Paid Social | LinkedIn

in

ABM Industries Sponsored · ©

•••

Learn More

Happier tenants and visitors. Fewer carbon emissions. Cleaner air. Less energy waste. A future-forward facility.

EV Question #100 So, what's the **ROI on EV?**

abm.com/SimplifyEV Got EV questions? Get EV answers. Just ask ABM.



in

ABM Industries Sponsored · ©

A decade of EV experience and 26,000+ charging ports installed nationwide. We're the leading commercial installer of EV chargers in the U.S.

EV Question #900

Why should I trust ABM as an authority on EV?

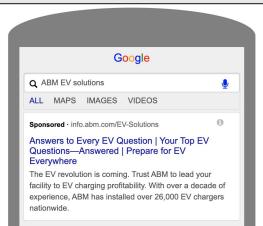
abm.com/SimplifyEV Got EV questions? Get EV answers. Just ask ABM.



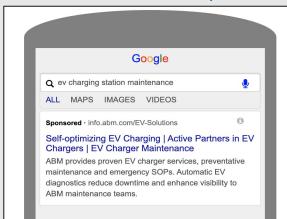
...

Paid Search | Ads Overview

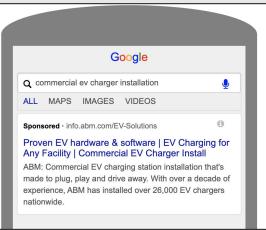
Branded Ad Example



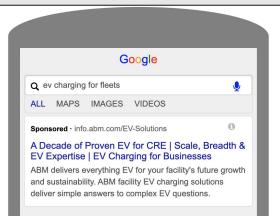
Maintenance Ad Example



Installation Ad Example



Businesses Ad Example



Trades | Banners

What are the right EV chargers to meet my demand?



EV Question #310

Will EV charging fit in my existing building's footprint?

Our parking capacity studies and electrical load analyses can show you how.



EV Question #390

Can you handle a large EV installation at my airport?

As the leading commercial installer of EV chargers in the U.S., we certainly can.



EV Question #710

What payment systems should my EV chargers use?

GET EV ANSWERS

What's the upkeep like on EV charging stations?



EV Question #900 Why should I trust ABM

as an authority on EV?

A decade of EV experience and 26,000 charging ports installed nationwide.



EV Question #500 Wish EV charging

were simpler?

Our experts have the EV knowledge and infrastructure to make it so.

GET EV ANSWERS

Trades | Whitepaper Ran in The McMorrow Reports, BOMA (Building Owners and Managers Association, Inc.), IPMI (International Parking and Mobility Institute) and Smart Cities

White Paper Post

the U.S.







Trades | Whitepaper Ran in The McMorrow Reports, BOMA (Building Owners and Managers Association, Inc.), IPMI (International Parking and Mobility Institute) and Smart Cities

300x250 (Desktop + Mobile)



Headline (10-15 words): Got EV questions? Just ask ABM.

Summary of Asset (80-100 words):

Don't know what you don't know about getting EV for your facility?

Download our expert EV ebook to learn more about our unique approach to creating custom EV solutions that drive up occupant satisfaction and get you closer to your sustainability goals.

With over a decade of experience—and nearly 30,000 charging ports installed—ABM is the leading commercial installer of EV chargers in the U.S.

CTA: GET EV ANSWERS

(Drives to Gated Content — PDF of the ebook, living on our LP)

Trades | Whitepaper

White Paper Post



Got EV questions? Just ask ABM. The leading commercial installer of electric vehicle (EV) chargers in the U.S.

White Paper submitted by <u>ABM</u>

Don't know what you don't know about getting EV for your facility?

Download our expert EV ebook to learn more about our unique approach to creating custom EV solutions that drive up occupant satisfaction and get you closer to your sustainability goals. With over a decade of experience — and more than 26,000 charging ports installed — ABM is the leading commercial installer of EV chargers in the U.S.

What's the easiest road to EV success for my facility?

Answer: ABM solutions make EV charging infrastructure a key feature of your facility. And you get all of the power — with none of the hassle.

The journey to broad EV adoption in the U.S.

The number of electric whiles on American roads is increasing duly - and it's elevating the nationwide demand for more public and private EV charging stations. Expert forecasts, estimate that by 2000, 28 million EVs will enter the American auto market. Meanwhile, the EPA has amounced expected new emissions rules that will result in EVs valitating as roughly 60% market share of all vehicles by the same year. To power those, the U.S. will need 700,000 Level-2 chargers and 70,000 Level-3 chargers. That's an 8-fold increase in the country's EV charging infrastructure. In Just 7 years.

To help make this possible, the federal government has allocated \$5 billion over the next half-decade to increase EV charging infrastructure, promising to pay for the full installation of half a million chargers. In short, the nation's headed straight into an era of

	Sources from The McMarrow Reports		
Legionella in plur	engineering methodologies to reduce the risk of	White Papers Get At yupersizes? Just Image: A state of the paper should be the paper shoul	
73%	City centers are ripe for reinvention in the aftermath of the pandemic, finds J.L. Armstrong's quick-ship FAST134 specialty ceiling, and vall products help 78M met project deadlines Urhan Visions selects Honeyvell controls and IAQ technologies to optimize energy used based on occupancy levels in Seattle LEED Platinum office	EV Constant 7302 What are the right EV chargers to meet	Wh
largest wind-resista Green Ribbon scho- health and susta Tarkett's Event+ LV sustainability and s	ols and colleges reveal best practices in improving ability T for high-traffic areas combines durability, yle stats reveal a wave of workplace-starns, with	my demand?	Citi chi atti atti how disti
EVQuestion#302 What are the ri	ght EV chargers to meet my demand?	ABM	Trat opp den bes adju Eur crea und Rea
Tectity Management News & Reuse SEARCH RESULTS FOR filter mults Show all ARTICLES Got EV questions? Just a	w under by Ener w article type Connect any w 60		Go
The leading commercial inst White Paper subvisited by AMJ D creating custom EV solutions that Expension EV solutions that Facebook 100 Testmer Espen Technology adds a Fund the fahren Newsia - dee	Taller of reference while (20) chargers in the U.S. the mass where you have been obscrapting to give you fooling). Downskie for an open IV is the in a most set with the mass of pass down it your maintainling youb. With over a do <u>in sector</u> , and the sector of the sector in the sector of the sector of the galaxy Loreet 3, chargers for fast electricity which (203) charging (2009) galaxy Loreet 3, chargers for fast electricity which (203) charging (2009) galaxy Loreet 3, chargers for fast electricity which (203) charging (2009) galaxy Loreet 3, chargers for fast electricity which (203) charging (2009) galaxy Loreet 3, chargers for fast electricity which (203) charging (2009) galaxy Loreet 3, chargers for fast electricity which (203) charging (2009) galaxy Loreet 3, chargers for fast electricity which (203) charging (2009) (2000)	de of experience — and (zouro) = Products and Services) w have bob -million disk (723) follows	feat The Acc and fore has
Facebook 🖉 Twitter	Linkedin Linkedin Linkedin Linkedin Linkedin	Products and Grandow)	sha 70,1 yea



What's the easiest road to EV success for my facility? Answer: ABM solutions make EV charging infrastructure a key your facility. And you get all of the power — with none of the hassie.

te journey to broad EV adoption in the U.S.

According to Addit's EV elevals, the number of identity which as American mask is monealing dailying is elevaling the monomial demand from page biols and printed EV adaming tablom. Experi forecasts elevaling in and to 2000, 27 million EV's all which have American and market. Meannaile, the EVA and americand approximation of the second second second second second second second and an american developed in the second second second second second second and the second second second second second second second second second and the second second second second second second second second 20,000 Levals - the second second second second second second second 20,000 Levals - the second second second second second second second second 20,000 Levals - the second second second second second second second second second 20,000 Levals - the second second second second second second second second 20,000 Levals - the second second second second second second second second 20,000 Levals - the second second second second second second second second 20,000 Levals - the second 20,000 Levals - the second second



Trades | Native Article Post Ran in Parking Today, Smart Cities, Hotel Management, The McMorrow Reports, BOMA



SPONSORED

Ready to Ride the Wave of Fleet Electrification Sweeping the U.S.?

Here's how to navigate the obstacles to EV fleet charging infrastructure at your facility.

Partner Content

July 31, 2023



Demand is quickly increasing for public transit electrification. Companies that maintain their own fleets are already adopting zeroemissions options. And with federal and state legislation and incentives in place that aim to reduce the use of fossil fuels, the U.S. is on the precipice of a massive transformation—especially in the transportation industry.

Display | Online Display Ads

EV Question #390

Can you handle a large EV installation at my airport?

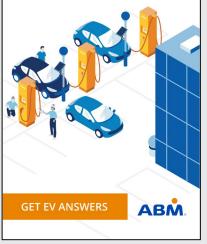
As the leading commercial installer of EV chargers in the U.S., we certainly can.



EV Question #310

Will EV charging fit in my existing building's footprint?

Our parking capacity studies and electrical load analyses can show you how.



EV Question #300

What are the right EV chargers to meet my demand?

We address your immediate needs —and position your facility for decades of sustainable growth.



EV Question #401

What EV tax incentives, grants and rebates can I get for my facility?

Our experts help you identify financing and governmental funding for your EV charging infrastructure.



Conference | Magazine Ad

EV Question #042

Is your facility ready for the EV revolution?

This is the question of our time. And when answering, the right EV solution for your facility takes everything into account.

Financing, procuring and installing charging stations. Dynamic pricing models based on demand. Maintenance and ongoing service—with an eye for long-term sustainability.

Throughout it all, ABM is parked right by your side, answering every question and ensuring that you make the best choices today—while remaining flexible and ready for the future of EV.

ABM.

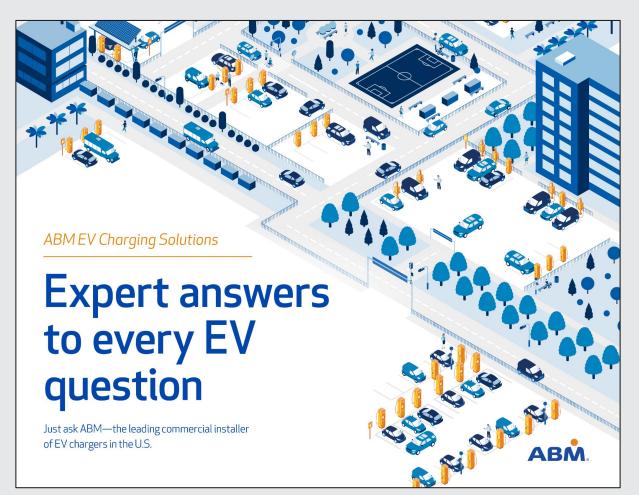
Visit IPMI Booth 505 to ask ABM and get EV answers.
 abm.com/SimplifyEV
 8666.681.1573

oin Wednesday's Learning Lab (8AM)

You've Got the Power: EV Infrastructure for Any Facility

Learn what you need to prepare for EV everywhere —and how you can create long-term success and ROI with EV solutions at your facility.

Downloadable | eBook Living on the ABM EV landing page



Design | Graphic Mural and background graphics for room-sized industry trade booth at the IPMI Conference



Design | Graphic Computer wallpaper for partners and team members



Design | Graphic Computer wallpaper for partners and team members



Material--

Thank You