sandstorm

Food Export Brand Refresh & Website Redesign

In Partnership with Sandstorm Design, Inc. Prepared for Hermes Creative Awards 2021

Brand Strategy + Creative + UX & Web Development





Project Challenge

- Food Export Association of the Midwest USA (Food Export–Midwest)
 and Food Export USA–Northeast (Food Export–Northeast) are the leading
 non-profit organizations that assist U.S. companies looking to start or
 expand export sales.
- In 2019, more than 1,000 companies participated in over 60 events and activities across the world, which generated upwards of \$978M in export sales.
- Food Export was in need of a major overhaul (visually and functionally) of its website, in addition to a refresh of its brand to better connect and communicate its value to its industry suppliers, buyers and partners.

Research

- Conducted in-depth interviews with internal stakeholders Food Export liaisons and member states.
- Interviews across Food Export's primary targets (suppliers and IMRs) to better understand their needs and brand perceptions and Food Export value.
- Secondary research, examining the competitive and market landscape.

Solution

- From the research, created audience segmentation across each of FE's targets based on maturity model (beginners to intermediate to experienced).
- User personas defining decision-making authority, channel preferences, goals, motivations, etc.
- User journey frameworks that reflect the users' journey and decision-making process from awareness to purchase.
- Designed and developed a newly integrated dynamic and brand aligned website, reflecting a much more modern digital brand experience.
- Website also includes personalization based on geolocation; Midwest users receive one experience, while Northeastern users receive a different experience -visually, messaging, video content, etc.

CONFIDENTIAL: SANDSTORM®

Logos Before





Logos After





Original Collateral



Timothy F. Hamilton Executive Director

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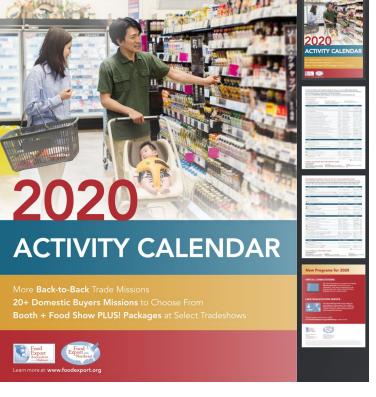
Chicago, IL 60606 USA



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Business Card (front/back)

Activity Calendar

PROGRAMS AND SERVICES THAT DRIVE RESULTS.

Our programs are designed to work together to help you achieve export success. They focus on educating you about the benefits of exporting, helping you explore and enter new markets and remaining successful and competitive once in the market.







Start Here and Become Export Ready!

Learn the Why's and How's of exporting. See what export opportunities may be waiting for you. The right education and preparation can definitely enhance your exporting readiness and produce results!

FOODEXPORT HELPLINE

Get answers tailored to your company, products and export markets. Food Export HelplineTM is a complimentary service that provides one-on-one assistance on many export-related topics, with customized export advice specifically for you.

EXPORTESSENTIALS ONLINE

Stop by foodexport.org and find a wealth of information under "Expor Essentials"—an educational introduction to the fundamentals of exporting. Each section provides detailed information to answer your questions about exporting.

GLOBALFOOD MARKETER

Read export news specifically for U.S. companies in the Midwest and Northeast. Our bi-monthly newsletter also covers hot markets, trends and profiles of companies successfully exporting. Visit foodexport.org to sign up for your free

SEMINARS+ WEBINARS

Take one of Food Export's hands-on seminars throughout the year at many locations on important export topics. Webinars are complimentary and offer a convenient way to learn the why and how of exporting.



nfidently armed with exporting intelligence. Now you're ready to explore markets and meet with buyers!

MARKETBUILDER

Get our MarketScan which includes customized competitive overview, importation analysis, referrals and importer list. The RepFinder also includes in-market assistance ntments with targeted importers. Use one component or get the Market Builder package and save!

FOODSHOW

PLUS!

Become a more confident international exhibitor with our tradeshow enhancement package. Food Show PLUS!™ can maximize your tradeshow success with: pre-show

ONLINEPRODUCT CATALOG

Upload your product information and photos into this virtual directory and get 24-7-365 exposure and attract more international buyers. It's simple to use and the best part-offered at no charge!

BUYERSMISSIONS

Meet international buyers and promote your products without leaving the U.S. Our buyers are pre-screened, qualified and interested in U.S. products from the Midwest and Northeast.

FOCUSED TRADEMISSIONS

Experience total market immersion for your product and brand. Travel and explore a market. There's no better way to understand the local food industry landscape, assess the competition and learn about the promotion of your products.

EXPORTADVISOR PROGRAM

The Export Advisor Program is a year-long service which provides custom assistance from an experienced advisor to help your company kick start or improve your

MARKET **PROMOTION**

Remain Competitive Internationally. Food Export offers reimbursement for a wide variety of international marketing

BRANDEDPROGRAM

Erroll in Food Export's 50% cost-share reimbursement program and learn how you can make the most of your marketing budget. Qualifying companies can make their promotional efforts go even further. Get your brand out there. Eligible international marketing expenses include in-store promotions and demonstrations, promotional and point-of-sale materials, advertising, electronic marketing, international tradeshows and more!

FIND EXPORT SUCCESS. CALL OR EMAIL US. WE'RE HERE TO HELP. Call: (312) 334-9200 or (215) 829-9111 | E-mail: info@foodexport.org | Visit: www.foodexport.org

Food Expon-Midwest and Food Expon-Norheast administer many services through Markat Access Propure (MAR) funding from the Expensy Agricultural Service (RSQ) of the USDA. Person with disabilities who require alternate menses of communication of programs information though communication of programs information though communication of programs information though an information that in the programs. Food Septor does not discriminate, and we reserve the sole right to accept or deny companies into our programs. For complete participation policies and our code of ethics, visit www.locdesport.org/armanadocodistics.

Program Guide



Original Website

A new experience is coming soon! Our website will be undergoing maintenance on Thursday, March 11th and will be unavailable beginning at 6pm EST / 5pm CST. We apologize for any inconvenience.

Food Export-Midwest and Food Export-Northeast offer a variety of programs and services to help grow exports of valueadded food and agricultural products. Whether your company is just getting started or is already exporting to several countries, we have multiple programs and services to assist you.

Learn to Export

Enter New Markets

Increase Market Share

Food Export Overview



Learn more about Food Export.
See more videos

Food Export Helps U.S. Suppliers Export With Education Activities

Whether you are new to exporting or exploring a new country or market, we offer training and education activities to support you.

I want to..







REGISTER FOR AN ACTIVITY NOW

Food Export Other Events

Unable to load content



New Brand Identity and Logos





New Brand Collateral





Business Card (front/back)

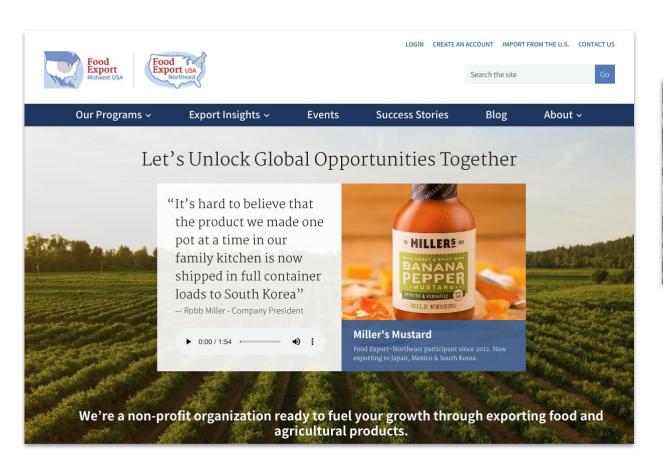




Activity Calendar

Program Guide

New Website



Who we are

Creators of a global marketplace

We are <u>Food Export-Midwest</u> and <u>Food Export-Northeast</u>, non-profit organizations made up of agricultural promotion agencies from 13 Midwestern and 10 Northeastern states. We exist to provide the support U.S. companies need to enter international markets by offering export education, global connections, export strategies, and marketing financial assistance.





Get the Basics on Exporting



MOST RECENT VIDEO

Food Export Overview

FEBRUARY 17, 2021 2:26 MINUTES

Food Export-Midwest and Food Export-Northeast offer a variety of programs and services to help grow exports of value-added food and agricultural products. Whether your company is just getting started or is already exporting to several countries, we have multiple programs and services to assist you.

RECOMMENDED VIDEOS



5:46 MINUTES

An Industry Perspective on Exporting - Hear from a U.S. supplier on the importance of exporting, how to incorporate exporting into your business and how Food Export can assist you in getting started.

cess stories



5:14 MINUTES

Meeting Foreign Buyers - Be prepared for your meetings. Follow up afterwards with the buyers. Hear from international buyers on what they expect from a supplier when meeting with them.



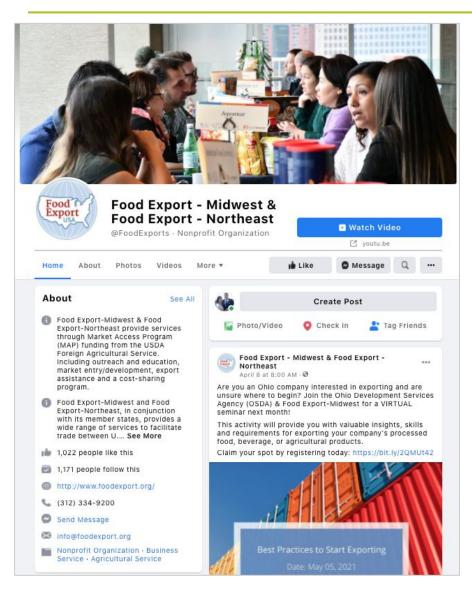
2:04 MINUTES

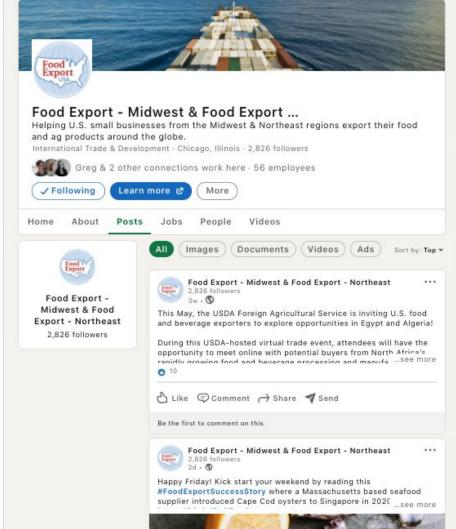
What is the Branded Program? - Food Export-Midwest and Food Export-Northeast details this cost-share, 50% reimbursement program that helps small companies with the international marketing of their U.S. products,

See more videos

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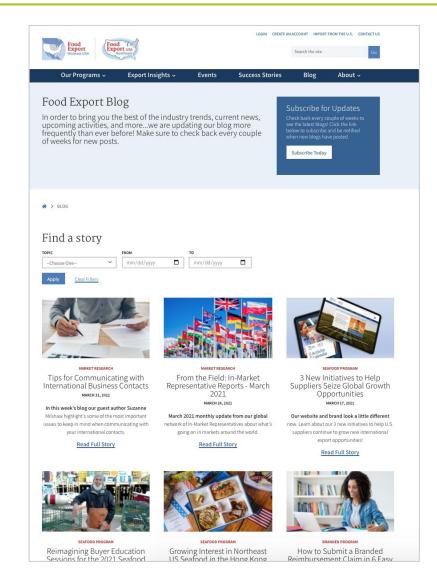
New Social Graphics







New Blog & Email Templates





sandstorm^{**}

Thank you!

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